



ACCESS SURVEY- TUESDAY 12 November 2019 at the Beacon

BEACON STORE/SHOP VISITED

1. In _____ (* insert shop name) what is your experience of:

A. Access?: Good disabled access /could be improved/poor access?* (please circle/delete)

If access is poor OR could be improved please tell us how below?

**B. Customer service for disabled customers?:
Good/could be improved?* (please circle/delete)**

If customer service could be improved for disabled customers, please suggest how below?

2. **Are there stores or shop(s) you think are particularly good at meeting the needs of disabled customers? If so which ones?**