



Eastbourne Accessible Hotels and Disabled Facilities - 2020

Please beware some hotels may be currently closed or opening at different times, offering different services, etc due to Covid-19. Please check with each hotel.

We have gathered some information for you about hotel access and disabled facilities that we hope you will find useful when selecting a hotel that meets your needs. However, it is your responsibility to contact the hotel directly to discuss your individual needs to ensure the accommodations is suitable before booking.

This list is extra to the accessibility accommodation information found on **Visit Eastbourne** website <https://www.visiteastbourne.com> as not all hotels in Eastbourne are members of Eastbourne Hospitality Association whose members appear on that website.

The Hydro Hotel

Mount Road, Eastbourne BN20 7HZ. Telephone 01323 720643

Steps to main entrance. Level access via small car park on side. Blue Badge spaces.
Main car park at back of hotel. Also road side parking.
Accessible public toilet by level access entrance.
Lift suitable for standard manual wheelchair.
One wet room on 2nd floor.
Some rooms have showers with a grab rail.
Ground floor rooms but not adapted (grab rails, shower over bath).
Guests can request special equipment - stool, raised toilet seat, toilet frame
Level access to dining room, lounges and conservatory.
Cater for special diets.
Open for non-residents for coffee/lunches/teas/dinners/events.
Garden access

The Grand Hotel

King Edwards Parade, Eastbourne BN21 4EQ. Telephone 01323 412345

Ramped access to front of hotel for wheelchairs or steps.
One accessible public toilet.
Lift to all floors.
One ground floor accessible wet room with level access, grab rails, seat.
Three rooms with walk in shower, level access to rooms on ground floor.
Three rooms with walk in shower, five steps to get into rooms.
Can provide stool, seat, step, grab rails on request.
Level access to dining room.
Large print menu on request.
Hearing loop in reception.
Defguard - vibrating fire alarm pillow

Cater for special diets.

Hotel has parking in front of hotel, need to book a space in advance.

Open to non-residents for coffee/lunches/teas/dinner/events.

Best Western Lansdowne Hotel

King Edward's Parade BN21 4EE. Telephone 01323 725174

Platform lift for manual and powerchairs/scooters up to 50 stone.

One public accessible toilets on ground floor near the reception area.

Lift to all floors.

Two wet rooms (Can be twin or double).

2 shower rooms with grab rail can request seats, etc

Level access to dining room.

Menu displayed in reception. Large print menu on request.

Cater for special diets - please inform in advance.

Open to non-residents for coffee/lunch/tea/dinner.

Citrus Eastbourne Hotel

King Edward's Parade BN21 4EB. Telephone 01323 722676

Be aware there are 9 steps to reception then all level and lift to upper floors.

Breakfast served only.

Public accessible toilet near reception desk.

One wet room with shower seat.

Bedrooms have a mixture of baths or showers.

Devonshire Park Hotel

Carlisle Road, Eastbourne, BN21 4JR. Telephone 01323 728144

Access for wheelchair users and those with limited walking or using aids can access hotel from car park avoiding steps at the front.

Lift to all floors except 3rd which takes power chairs/small scooters (450KG).

Six rooms with large shower cubicles or slide door for better access, grab rails. No seats.

Available on request - shower seats, stools and raised toilet seats, etc

Dining room on lower floor - lift

Large Print menus on request.

Caters for special diets.

Own car park, first come first served basis. No designated blue badge spaces.

Open to non-residents for coffee/lunches/dinners/pre-theatre dining.

Palm Court Hotel

15 Burlington Place, Eastbourne BN21 4AR. Telephone 01323 725811

Ramped access to hotel for wheelchairs or steps.

On street parking, free with a blue badge.

Level access to reception and lounge.

Accessible public toilet.

Small lift suitable for manual wheelchair only to all floors.

Two wheelchair accessible rooms with showers cubicles, grab rails. Shower seat/stool, etc can be provided.

Level access to dining room on lower floor via lift.

Cater for special diets.

Large print menu available on request.

The View

Grand Parade, BN21 4DN. Telephone 01323 433900

Ramped access to front of hotel for wheelchairs or steps. Off street parking.

Accessible public toilet on ground floor and mezzanine floor by restaurant.

Lifts to all floors (door width suitable for standard wheelchair).

Six wet rooms with double shower area, seat. Lower toilet / basin.

Emergency pull cord in the accessible rooms.

Can arrange special equipment on request, toilet frame, shower chairs, etc.

Level access to dining room from lift.

Large print menu on request.

Level access to lounge areas.

Hearing loop in reception, meeting/conference rooms.

Defguard - vibrating fire alarm pillow

Open to non-residents for coffee/lunch/tea/dinner.

West Rocks Hotel

44-46 Grand Parade BN21 4DL. Telephone 01323 725217

Ramp slope at the side of hotel to lower floor for wheelchairs.

On street parking

Lift to all floors suitable for small manual wheelchair.

Accessible toilet on ground floor.

One wet room with level access, grab rails, seat.

Open to non-residents for coffee/lunches/dinner.

Cavendish Hotel

38 Grand Parade BN21 4DH. Telephone 01323 410222

Steps to front of hotel, ramped access for wheelchairs at rear from car park.

Accessible public toilet.

Lift to all floors.

Five wet rooms with grab rails, seat.

Level access to dining room.

Menu also displayed in reception area.

Hotel has own car park including for blue badge holders, can reserve space - charges.

Open to non-residents for coffee/lunches/dinner/events. Large print menus available on request.

Cumberland Hotel

34-36 Grand Parade BN21 3YT. Telephone 01323 730342

Steps to main entrance. Wheelchair access side entrance via slope.

Accessible public toilets on ground and lower ground floors. G/F door opens inwards, limited space - suits smaller wheelchairs.

Lift to all floors.

One wheelchair accessible room, twin beds, bathroom has shower with doors that open, grab rail. No seat.

Level access to dining room.

Large print menu on request.

Cater for special diets.

Open to non-residents for coffee/lunches/dinner/events.

Bay Burlington Hotel – CURRENTLY CLOSED

Grand Parade BN21 3YN. Telephone 01323 722724

Access for wheelchairs/walking aids via dining room (on your left as you face hotel) as hotel has steps to reception.

Parking at back of hotel, 3 blue badge spaces, available on a first come, first served basis.

Accessible public toilet.

Lift to all floors.

Rooms with shower cubicles but not level access, lip to step over - Double, twin or single.

Shower seats, extra grab rails, raised toilet seat, toilet frame on request.

Level access to dining room.

Large print menu on request.

Defguard - vibrating fire alarm pillow

Separate room for wheelchairs, scooters, re-charge.

Queens Hotel

Marine Parade, BN21 3DY. Telephone 01323 722822

Level access into hotel from large car park into reception area and lounge.

Split level ground floor with stairlift or 6 steps from one part to the next giving access to accessible public toilet, lift to all floors and dining room.

Some rooms with showers with a lip to step over, grab rails.

Level access to dining room.

Defguard - 1 vibrating fire alarm pillow

Cater for special diets.

Own level car park free for residents, 2 blue badge spaces available on a first come, first served basis.

Resident wheelchairs and mobility scooters can be left in reception area and to re-charge batteries – limited space.

Open to non-residents for coffee/lunches/tea.

Shoreview Hotel

Marine Parade, BN22 7AY. Telephone 01323 302200

Level access entrance into hotel. On street parking – fee payable

Lift to all floors except top floor where there are 5 rooms.

Accessible public toilet in general area.

Two wet rooms with level access, grab rails, seat. (one can be a double or twin, one is for family of 4)

Only provide breakfast.

Hearing loop at reception.

Defguard - vibrating fire alarm pillow.

Eastbourne Riviera Hotel

26 Marine Parade, BN22 7AY. Telephone 01323 430302

On street parking.

Level access to reception, dining area, lounge. Wheelchair accessible toilet on the ground floor.

Very small lift not suitable for wheelchair users.

Lots of steps within hotel.

Open to non-residents for coffee/lunches, etc, outside seating area.

Best Western York House Hotel

14-22 Royal Parade, Eastbourne BN22 7AP. Telephone 01323 412918

On street parking. Ramped access to front of hotel for wheelchairs or steps.

Public accessible toilet.

Two lifts to all floors.

Two accessible wet rooms on ground floor. Shower chair on request.

Other rooms available on ground floor.

60% of rooms have shower cubicles with grab rails, they do have a lip to step over. There are some walk in showers without a lip.

Level access to dining room. Waiter service. Large print menus available on request

Cater for special diets.

Outside seating on terrace.

Open to non-residents for coffee/lunches/teas/events

The swimming pool is not accessible.

The Strand

35-42 Royal Parade BN22 7AN. Telephone 01323 721831

On street parking. Ramped access to front of hotel, then level to reception, lounge, dining room.

Lift to all floors

Rooms available with shower cubicles have a lip to step over, no grab rails.

Open to non-residents for coffee/lunches/teas/dinner/events.

Langham Hotel

43-49 Royal Parade, BN22 7AH. Telephone 01323 731451

Street parking or near pay and display Treasurer Island car park.

Ramped access to front of hotel, then level to reception, lounge, dining room.

Accessible public toilet near reception.

Lift to all floors, some rooms have steps to them.

One wet room with grab rails, seat on wall but no alarm suitable for wheelchair user.

Raised toilet seat available, on request.

Defibrillator

Level access to dining room, table service.

Cater for special diets.

Open to non-residents for coffee/lunches/teas/events. Outside terrace area.

Premier Inn

Terminus Road, Eastbourne, BN21 3DF. Telephone 0871 527 9448 Local No. 01323 408907

Level access into hotel and reception area.

Lift to all floors.

One wet room, level access shower, grab rails, wall seat, toilet with grab rails, alarm.

Three universally accessible rooms, suitable for wheelchairs, with lower bath and overhead shower, grab rails, toilet with grab rails, alarm. Can also provide a chair for the bathroom if required.

Hearing loop at reception.

Restaurant

Car park Trinity Place NPC (closes 9pm to 6am) Free road parking 6pm to 8am only.

Travelodge

Highfield Park, Willingdon Drove BN23 8AS. Telephone 08715 591820

Free car park, blue badge spaces.

Level access to hotel entrance and reception.

No lift at this hotel if you need a ground floor accommodation request when booking.

Two wet rooms on ground floor. Level access to shower area, grab rails, wall seat, alarm. Room can be twin or double also add a put-u-up bed. Alarm by bed.

All rooms have en-suite shower rooms

Hearing loop in reception area.

Defguard - vibrating fire alarm pillow

Can provide breakfast in a bag.

No connection with Toby Carvery nearby, open for breakfasts, lunches and dinners.

Premier Inn

Willingdon Drove BN23 8AL Telephone 0871 527 8352, local No. 01323 767872

Free car park, blue badge spaces.

Level access to hotel.

Lift to all floors

Three universally accessible rooms, suitable for wheelchair. Accessible bathroom with low bath and shower overhead. Grab rails. Toilet with grab rails. Alarms.

Hearing loop at reception

Hungry Horse restaurant adjacent accessible for wheelchairs with accessible wheelchair toilet.

Outside seating.

Whilst every care has been taken in compiling this information, Eastbourne Access Group cannot be held responsible for any inaccuracies. You are advised to telephone the hotel for further details on access and to discuss individual needs.

Updated August 2020